

# Summary

## Review & Proposals for changes to:

**The Patient and Public  
Involvement (PPI) Trust-  
Wide Internal Structure**

**&**

**The Involvement Register**

# Summary of Key Changes:

South London and Maudsley Mental Health Foundation Trust is reviewing its Trust-wide Patient and Public Involvement Structures. We want to hear your views on them.

The key proposed changes are:

1. The introduction of a new Patient Experience Group with responsibility for overseeing and co-ordinating all PPI (public and patient involvement) activity in the Trust. Trust Wide Involvement Group (TWIG) - Operations and the Trust Wide Involvement Group (TWIG) will be absorbed in to this group. Local CAG Service User Advisory Groups (SUAGs) activity will not be affected by these changes although the development for the new PEG governance should improve Trust wide effectiveness of the CAG's SUAGs.
2. Improvements to the Involvement Register to make it more efficient and to open up opportunities to more people. The key changes are:
  - a. A tightening of the criteria relating to people who are suitable to join the IR
  - b. Clearer definitions on what activities will attract payment via the IR
  - c. Individuals will be allowed to work up to 30 hours a month limit via the Involvement Register. This will not affect most IR members.
  - d. Introduction of two payment rates - £10 an hour for most activities and £15 an hour for more complex work such as chairing meetings.
  - e. To review members every 2 years to assess support and developmental needs.
  - f. Every 2 years review the membership of internal service user and carer meetings. For example, the tenure of Chair or Co-Chair should be assessed every 2 years.
  - g. Strengthening of the support and supervision provided to people on the involvement register
  - h. Developing the availability of training and our links with the recovery college
  - i. Increased signposting to other opportunities such as volunteering and employment opportunities.
  - j. PPI initiative to enable staff across the trust to understand and utilise the re-development of Real Reward and Recognition policy.

These recommendations are first and foremost as a direct result of The Francis Report (2013). However, these recommendations are influenced from a number of engagement/consultation focus groups with service users, carers, and staff over a considerable period of time, which includes informal discussions and anecdotal evidence from all parties. In principle, the recommendations have been agreed by the Trust Executive following an engagement process

For more detail, please read the full Public and Patient Involvement document. This can be accessed on the SLAM website and the TWIG Ops Blog.

We would now like to hear your feedback. You can do this in the following ways:

- Attend our feedback event on Thursday 14th November, Ortus Centre, 10-12 followed by lunch. Book your place by contacting Mariana Bakewell (Tel: 020 3228 1667/ PPITeam@Slam.nhs.uk)
- Send your written comments to Dr Ray Johannsen-Chapman (Strategic Lead for PPI),
- Talk to one of the PPI Leads – contact details are below.

The dead line for feedback is Friday 22nd November.