

Psychology Service User Involvement Award

The Psychology Service User Involvement Group (PSUIG) is offering a best practice award for User Involvement initiatives carried out by a psychologist or psychology team. The purpose of the award is to recognise and reward good practice for user involvement, promote examples of good practice for other psychologists to learn from and, more broadly, promote user involvement in psychology services in the Trust.

Who is the award open to?

The award is open to any psychologist or psychology team within the Trust. The project does not need to be exclusively carried out by psychologists, but a psychologist does need to have taken a lead at some level of the design, implementation or evaluation. We encourage submissions of projects carried out by trainee psychologists; however this would need to be via their supervisor as a permanent member of staff.

What constitutes a Service User Involvement project?

A Service User Involvement project could be any initiative that effectively involves service users to assist in the improvement of any aspect of the service we offer. This could include for example, but not exclusively, consultation exercises, feedback surveys, focus groups or involving users in service delivery and evaluation.

What are the criteria?

Each submission will be judged by a panel led by service users on the following criteria:

1. The amount to which the project contributed to service improvement or if the project wasn't successful, learning for future projects. For example, how did the project make demonstrable improvements to the service? What have you learnt that could be done to make the project more successful in future?
2. The degree to which service users were involved in the design, development and implementation of the project. For example, were service users involved in the design phase? Were service users recruited to assist in the implementation of the project?
3. The method by which the project was evaluated. We acknowledge that these projects may not always produce successful outcomes. We will therefore also consider projects that can demonstrate a robust evaluation process that can identify areas for improvement and inform future development of services.
4. The degree of innovation involved in the project. For example, was the project new or novel? Were service users involved a creative way?

What is the award?

The winner of the award will receive £200 for their department to spend on improving the quality of their service, in addition to a framed certificate. The award will be presented at the Annual Trust Psychology Conference on the 28th of November, 2011.

Submission deadline

Tuesday 1st of November, 2011.

How to nominate

Fill in the attached nomination form and email to Joseph.Oliver@slam.nhs.uk by Tuesday 1st of November, 2011. We **do** accept self-nominations, so please feel free to put forward your own Service User involvement projects.